

**STATE OF TENNESSEE**

**PUBLIC CHAPTER NO. 275**

**SENATE BILL NO. 1210**

**By Woodson, Burks, Johnson, Barnes, Harper, Burchett, Stewart**

Substituted for: House Bill No. 1303

By Sherry Jones, Montgomery, Casada, Mike Turner, Odom, Lynn, Mumpower,  
Stewart, Hill

AN ACT to amend Tennessee Code Annotated, Section 65-4-117(b), relative to 2-1-1 service.

BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF TENNESSEE:

SECTION 1. Tennessee Code Annotated, Section 65-4-117(b), is amended by designating the current language as (b)(1) and by adding the following language as a new subdivision thereto:

(b)(2)(A) There is hereby created a statewide 2-1-1 advisory council consisting of up to eighteen (18) members who shall be appointed by the authority. The Tennessee Alliance of Information and Referral Systems and the United Ways of Tennessee shall submit recommendations to the authority for potential appointees to the advisory council. The advisory council shall be representative of the various 2-1-1 service stakeholders, including, but not limited to, governmental entities, call centers, non-profit organizations, foundations, and corporate entities. Further, in making recommendations for appointment to the advisory council, the Tennessee Alliance of Information and Referral Systems and the United Ways of Tennessee shall do so with a conscious intent of selecting persons who reflect a diverse mixture with respect to race and gender.

(B) The 2-1-1 advisory council is charged with advising and assisting the authority in establishing statewide standards that will ensure that the citizens of Tennessee are served by an efficient and effective 2-1-1 service. To that end, the authority is empowered to promulgate rules and regulations that further define the role of the advisory council, that adopt standards for 2-1-1 service, and as may otherwise be necessary to implement this act.

SECTION 2. Nothing in this act shall be construed as requiring or permitting any state funding relative to 2-1-1 service provision, including, but not limited to, reimbursement of any expenses for advisory council members related to their participation on the advisory council.

SECTION 3. This act shall become effective July 1, 2009, the public welfare requiring it.

**PASSED: May 11, 2009**



RON RAMSEY  
SPEAKER OF THE SENATE



KENT WILLIAMS, SPEAKER  
HOUSE OF REPRESENTATIVES

**APPROVED this 21st day of May 2009**



PHIL BREDESEN, GOVERNOR